

LIBERTY INSURANCE CORPORATION DATA PRIVACY STATEMENT

Liberty Insurance Corporation (“Liberty Insurance”) values and protects your personal data privacy. This Data Privacy Statement (“Privacy Statement”) explains how we collect, process, use and protect Personal Data or Information when you apply and avail of our insurance products and services. For more details about our insurance products and services, you may visit us at www.libertyinsurance.com.ph.

I. Collection and Process of Personal Data or Information

The data that we collect from you depends on the context of your needs, the transactions you make, including the products and features you have previously availed from Liberty Insurance.

The personal information that we collect and process when you apply for or avail of any of the products or services of Liberty Insurance, includes your:

- Name
- Date of Birth
- Marital Status
- Nationality
- Home, Office and Email Address
- Phone Numbers (Landline and Mobile)
- Family Member Information
- Government Issued ID Details (such as Taxpayer Identification Number, Passport Number, Driver’s License Number, SSS or GSIS Number)
- Employment History
- Financial Information (such as Assets, Income, Bank Accounts)
- Other Information to enable us to deliver and provide the products and services you availed (such as proof of ownership of property insured, location of property insured, vehicle license plate)

We collect personal information from you through the following means:

- Liberty Insurance forms, such as, but not limited to, application forms, e-mails and phone calls.

- Verbal communication, whether in person or via telephone or mobile phone;
- Digital communication, such as, but not limited to electronic mails, cross platform instant messaging applications or websites, messaging applications or websites, surveys, online application forms;
- Information provided by agents, brokers, other insurers, claims investigators, adjusters and other third parties involved in contracting our products and/or services.
- Information gathered through lawful online means, such as, but not limited to, results of website analytics and online stored cookies.

II. Purpose in Collecting and Processing Data or Information

Liberty Insurance collects and processes personal data or information in the pursuit of our business. Further, personal data or information may be processed as required or permitted by law.

The purposes for which personal data or information may be collected and used by Liberty Insurance are as follows:

- process, evaluate, approve and administer your applications for insurance products and services
- respond to your queries, requests and complaints
- handle and process your claims
- market our products
- communicate with you about your account/policy
- conduct studies, research and survey aimed to improve and develop our products and services
- prevent, detect and investigate fraud such as violation of the Anti-Money Laundering Act of 2001, as amended
- comply with legal and regulatory requirements
- perform such other activities permitted by law or with your consent

Sharing of Personal Data or Information

We may share your information with business partners or third parties as is necessary to carry out the purposes outlined above.

The persons or organizations with whom we may share your information includes, among others:

- Reinsurance Companies or Brokers
- Insurance claims investigators and adjusters
- Companies that perform services, such as marketing, credit/debit card processing, and communication services on our behalf
- Companies that conduct actuarial and research studies
- Banks and financial institutions that service our accounts
- Governmental agencies such as the Insurance Commission, Bangko Sentral ng Pilipinas, Bureau of Internal Revenue and Securities and Exchange Commission
- Those who request information pursuant to a subpoena or court order
- Accredited claims vendors

III. Retention of Data

We will maintain and store your personal information for a reasonable period necessary to carry out the purpose or purposes for which they were collected, or as may be permitted by law and regulation.

IV. Security of Data or Information

We are committed to protect the confidentiality, integrity and availability of your personal data or information. To do this, we will employ appropriate security measures, both technical and organizational, to protect your personal data or information from unauthorized use, access or disclosure.

V. Access to information

As the Data Subject, you have the right to access your personal data or information. Corollary thereto, you may also request for correction, revision, deletion or removal of your personal data or information subject to any limitation under the Data Privacy Act of 2012 and its Implementing Rules and Regulations. To do this, you may send an email

to rcabusao@libertyinsurance.com.ph or write to our Data Privacy Officer requesting to review, correct or remove the personally identifiable information you provided us. To protect your privacy and security, we will also take reasonable steps to verify your identity before granting access or making corrections.

VI. Queries, Requests, and Complaints

For any questions or concerns about this Data Privacy Statement and data privacy related matters, please send us an email at rcabusao@libertyinsurance.com.ph. You may also reach our Data Privacy Officer at:

Data Privacy Officer
Liberty Insurance Corporation
Jose Cojuangco & Sons Building
119 Dela Rosa Street corner Castro Street
Legaspi Village, Makati City 1226
Philippines

VII. Amendments on this Privacy Statement

Liberty Insurance reviews this Data Privacy Statement and reserves its right to update or amend it from time to time to reflect changes in applicable laws, rules and regulations. Any amendments will be posted on our website.